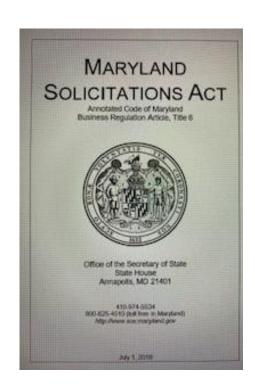
Charities & Legal Services Division Town Hall Meeting

Compliance & Enforcement of Charitable Organizations
How to Avoid Complaints...

Kathy Smith, Assistant Secretary of State Michael Schlein, Division Administrator



Maryland Law Regulating Charitable Organizations...



Maryland Solicitations Act, Business Regulation Article, Title 6 Maryland Annotated Code Code of Maryland Regulations Title 01, Subtitle 02, Chapters 04, 05

WHERE TO FIND IT...
 https://sos.maryland.gov/Documents/MarylandSolicitationAct.pdf





Common Complaints and Compliance Issues...



Maryland Solicitations Act, Business Regulation Art., Title 6, Subtitles 4 and 5.

Common Violations TITLE 6, SUBTITLES 4 and 5.

- §6-401. Registration required.
- §6-402. Registration statements.
- §6-408. Annual Reports.

- §6-411. Disclosure Statement.
- §6-501. Agreements.
- §6-508. Fiduciaries.



MARYLAND SOLICITATIONS ACT, BUSINESS REGULATION ART., TITLE 6, SUBTITLE 6. PROHIBITED ACTS; PENALTIES

Common Violations TITLE 6, SUBTITLE 6.

- §6-606. Application of charitable contribution.
- §6-607. False or misleading material.
- §6-608. Deceptive act.
- §6-609. Misrepresentation Use of similar marks or printed matter.

- §6-610. Misrepresentation –Charitable or use of proceeds
- §6-611. Misrepresentation Sponsorship or endorsement w/o consent.
- §6-613. Willful violations.
- §6-614. Grossly negligent violations.





And Compliance...



CHARITIES & COMPLIANCE

Enforcement Options:

 Letters, phone calls, e-Mails, site visits, assurance of voluntary compliance, assurance of discontinuance, cease and desist order, seek injunction

Enforcement Actions:

Letters, phone calls, e-Mails, site visits

More Austere Actions, as Needed



REGISTRATION COMPLIANCE

- Incomplete Initial Registrations
 - Organization fails to complete initial registration.
 - Remains incomplete until organization submits all outstanding documents and pays any outstanding late fees to the Office.
- Enforcement Actions Regarding Incomplete Registration
 - Options:
 - Letters, e-Mails, phone calls, site visits, cease and desist orders, seek injunctions
 - Actions Taken:
 - Letters, e-Mails, phone calls.
- Administratively close incomplete registrations if no response in 3 years.



REGISTRATION COMPLIANCE, CONT'D

- Incomplete Annual Registrations
 - Annual Registrations due within 10.5 months after the fiscal year ends
 - If annual registration is incomplete 60 days after the due date, the organization is considered delinquent and a \$25 late fee is assessed
 - The late fee increases \$25 per month on the 1st day of each month thereafter until the organization's registration is current.
- Enforcement Actions Regarding Incomplete Registration
 - Options:
 - Letters, e-Mails, phone calls, site visits, cease and desist orders, seek injunctions
 - Actions Taken:
 - Letters, e-Mails, phone calls.



INVESTIGATION OF COMPLAINTS

- Secretary of State's Office partners with the Maryland Attorney General's Office on investigations of potential violations of the Maryland Solicitations Act
- Complaint of violation of Maryland Solicitations Act reported
- Conduct investigations
- Result of investigation:
 - Secretary of State may issue "Cease and Desist Order," when a determination is made that potential violation(s) presents a threat to public's health, safety and welfare, and requires immediate end to charitable solicitations pursuant to Maryland Code Ann., Business Regulation ("B.R."), § 6-205.
- Order notifies Respondents:
 - Secretary of State determined Respondents committed violations of Solicitations Act.



CHARITIES INVESTIGATIONS & ENFORCEMENT ACTIVITIES

- Collaboration between Secretary of State and Attorney General's Office is vital to regulating charities to ensure successful outcomes against rogue charities.
- Respond to complaints from citizens/donors, inquiries from public, law enforcement, media, among others.
- Enforcement actions are taken:
 - On behalf of Maryland citizens in public interest.
 - Ensure contributions used for intended purpose and that donors are not misled.
 - Determine violations of Maryland Solicitations Act, Title 6, Business Regulations Article, Annotated Code of Maryland.

ENFORCEMENT ACTIONS RESULTING FROM COMPLAINTS

INVESTIGATION RESULTS

INFORMAL ACTIONS:

- > Informal actions explain requirements to gain compliance, used for lesser violations:
 - Letters, Phone Calls
- > Letter Agreements:
 - Requires officer of charity sign and return, agree to terms to ensure compliance moving forward.

FORMAL ACTIONS:

- Formal actions include issuing:
 - Assurance of Voluntary Compliance
 - Assurance of Discontinuance
 - Summary Cease & Desist Orders



CEASE AND DESIST ORDERS

- Cease & Desist Order Issued
 - Notification via Certified U.S. Mail, U.S. Mail, e-Mail
- Respondent has 30 days to request Hearing
- Notification of Hearing sent to both Respondent and State via Certified U.S. Mail, U.S. Mail, e-Mail





HEARING PROCESS

Contested case hearings are conducted in accordance with the Maryland Administrative Procedures Act, Title 10, State Government Article, Md. Code Ann.

- Purpose Of The Hearing:
- Hear evidence and argument, requested by Respondent (Charity), to remove Cease & Desist Order issued by the Secretary of State.
- RESPONDENT MAY BE REPRESENTED BY COUNSEL:
- Respondents are sworn in.
- ESTABLISH PROPER NOTICE WAS GIVEN AND RECEIVED:
- Only information relevant to Hearing is considered.

PROPOSED DECISION - issued within 30 days of last date of Hearing. Based upon the findings of fact and conclusions of law.

FINAL DECISION:

Secretary decides whether to affirm Proposed Decision. Makes determination if Exceptions Hearing requested.

CHANGING Maryland

APPEAL PROCESS - this includes a right to petition for judicial review

Bus. Reg. § 6-205, COMAR 01.02.03.11-.14

FOR LEGAL ADVICE OR COUNSEL ON COMPLIANCE WITH THESE REQUIREMENTS, ORGANIZATIONS MAY CONTACT THEIR OWN COUNSEL OR THE FOLLOWING RESOURCES:

- Community Law Center (http://communitylaw.org)
- Maryland Nonprofits (https://www.marylandnonprofits.org)
- Maryland Nonprofit Development Center (https://www.marylandnonprofits.org/nonprofits-get-help/nonprofitdevelopment-center)
- Local Bar Associations

advice.





Questions





CONTACT INFORMATION

Charities & Legal Services Division

Website: sos.maryland.gov

Charitable Organizations Division:

Phone Number: (410) 974-5521

Email: <u>DLCharity SOS@Maryland.gov</u>

