# **OneStop Applicant Guide - Charities**

Maryland Office of the Secretary of State

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## Introduction

This is a comprehensive guide for those who wish to apply to be a registered charity in the State of Maryland or those who have existing records with the Maryland Office of the Secretary of State. This guide provides instructions on all related applications, both public and restricted, and all the information you will need to keep your charity in good standing in the State of Maryland.

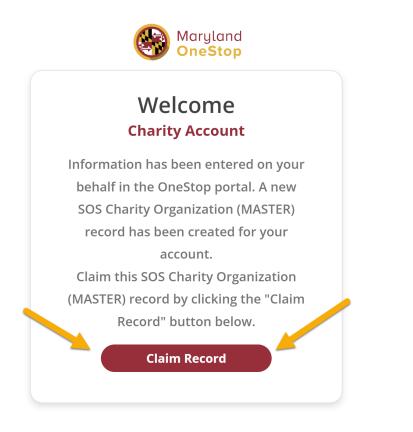
<u>Please click here</u> to access the Maryland OneStop Homepage. When you're logged into OneStop you can access the help widget to find this information as well.

## **Claiming Records**

If a record is created in the system on a charity's behalf, an automated email will go out to the identified record holder email address to claim the record. You will need to login with that email address and associate the record with an entity account in order to manage the record.

- 1. Click on the Claim Records button in the automated email or navigate to onestop.md.gov and login using the email address.
  - a. If you have not created a OneStop account with the email address yet, you will need to first create your account using the Register button.

- 2. You can navigate to the Claim Records page by clicking the button in the automated email or selecting your name in the upper right corner and clicking Claim Records
- 3. You will need to select an entity with which to associate the record. You can either select an existing entity you have created previously or you can choose to create a new entity.
  - PLEASE NOTE: You must create an entity account to own the record that has been created. You can create a single generic entity to house all records you manage or you can create separate entities for each record you may own.





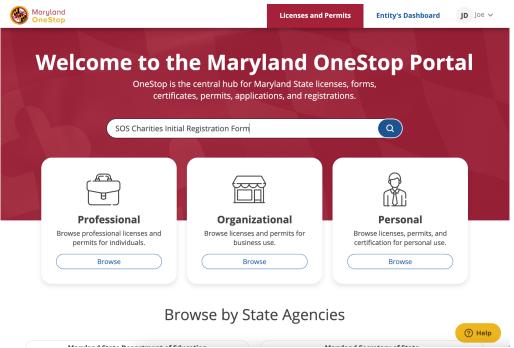
<b>Claim Records</b> Select an entity or create a new entity to claim the following records								
Entity Rec	ords NUMBER	CREATED ON	NOTES	ENTITY				
NEW TEST RECORD	49706	08/22/22 at 9:28 am		Select an Entity A				
		← Back to homepage		Incorporated Solicitor Test Entity				
				Create an Entity				

## **Completing the Charities Registration**

Before you can complete the charity registration application, you must be logged into Maryland OneStop on your organization's entity account. If you are unsure how to login or create an account, please use the OneStop Accounts Guide. You can also search for this information in the Help widget when you are logged in.

#### 1. Accessing the Profile Page

- a. There are two ways to navigate to the Charity Registration Public Profile Page
  - i. <u>Click Here</u> to navigate to the profile page
  - ii. Go to onestop.md.gov and use the search bar or the Maryland Secretary of State agency tag to locate the **SOS Charities Initial Registration Form**



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b. You are now on the Public Profile page for the Charities initial registration application. This page provides helpful details and information about the application and approval process; ensure that you review it in full before clicking "apply now" and completing the application

#### 2. Completing the Application

- a. This application is a fully custom solution that incorporates all possible registration outcomes in a single form. You will be asked to provide certain information based on your organization's purpose and financial status. Answer each question carefully and complete all required fields.
- b. If you are not eligible to complete the application or you have not provided a correct response when you select submit, the application will not allow you to proceed until you have addressed the fields highlighted in red. If there are no errors with your application, please only click "Submit" once and wait to be directed to your payment step if there is a fee associated with your application.
- c. All fees will now be submitted online via OneStop and you must use a credit card to complete the payment. If you have any questions or concerns about payment, please contact the SoS Division of Charity Management at <u>dlcharity\_sos@maryland.gov</u>
- d. Once you have submitted the application and any required payment, you will receive a confirmation email that your application has been submitted. The SoS Charity Officers will also be notified of your submission and will review and process your application in due course.

# **The Approval Process**

Once your application has been submitted, SoS Charity Officers will review your submission for completeness and validity.

- 1. If everything is in order, SoS will approve your application and you will receive an automatic notification from the system. At that point you will have a record associated with your OneStop account and you can use the <u>Navigating your Charity Record</u> section of this guide to familiarize yourself with your new record.
- 2. If revisions are required, you will receive a notification from OneStop outlining the revisions that the SoS staff require for approval of your application. You will then be able to resubmit your application for review after the changes have been made.
  - a. For example, you are able to request Exempt status as a religious organization in the State of Maryland, but you must include evidence that you qualify for this exemption
    - i. If you do not provide sufficient evidence, the Charity Officer will return your application and ask that you apply as a non-Exempt organization instead
    - ii. You will then be able to return to the application, make the required changes, and resubmit as a non-Exempt organization
    - iii. This revision process may require several rounds of changes depending on the situation. If you have any questions about your revisions process that are not answered here, please reach out to <u>dlcharity\_sos@maryland.gov</u>
- 3. Throughout the approval process, you will receive automatic email notifications from the OneStop system. Make sure these emails are not going into your spam folder. You may receive additional communications from SoS Charity Officers from their official Maryland email addresses regarding your application.

# Navigating your Charity Record

Once your application is approved, your charity will have a new record in OneStop where you will go to complete additional forms related to your charity and make updates to your registration as needed. This section provides information on navigating to your record and the actions you can take from your record. You will not be able to access all of these actions if your charity becomes delinquent in registration or if your application is still pending approval from SoS.

### 1. Navigating to your Dashboard

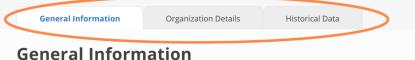
- a. Login to <u>OneStop</u> and switch to the appropriate Entity account
  - i. As a reminder, you can click on your name in the upper right corner and select "Switch Accounts" to change to a different Entity account
- b. In the upper right corner of the page, select the tab labeled "Entity's Dashboard"
- c. Once you are in your Entity's Dashboard, scroll to the bottom of the page where you will find the section labeled "[Your Entity Name]'s Licenses, Permits, & Registrations"
- d. Click on the hyperlinked charity ID number in the leftmost column of the table
- e. You are now in your charity record
- f. In your record, you will have 3 tabs: General Information, Organization Details, and Historical Data

- i. In General Information you will find: your charity's contact details and DBA names
- ii. In Organization Details you will find: lists of Branches, Officers, and Individuals with Custody of Financial Documents
- iii. In Historical Data you will find: links to applications submitted via OneStop, lists of payments in OneStop, and annual charity financial data

Maryland OneStop	Licen	ses and Permits	Entity's Dashboard	JD Joe 🗸
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Privacy Accessibility	© 2022. Maryland OneStop <b>(on Wed 08/03/22 at</b>	: 12:39PM EDT)	6	P P P
SOS Cha	rity Record	Detail	View	
Home > My Dashboard > SOS Charity Reco	ord Detail View			
SOS Charity Organization I	Record for J. Doe Foເ	undation	Actions V	

You can manage your charity's registration from this record. Click the "Actions" button to edit your organization contact details, submit annual updates of registration, enroll in the Maryland Charity Campaign (MCC), or submit the organization's Intent to Close.

If you have any questions about your charity's registration, please contact dlcharity\_sos@maryland.gov. If you have any technical issues with the OneStop portal, please contact onestop.support@maryland.gov.



#### 2. Taking Actions on your Record

a. You can take several actions on your record. In order to take any of these actions, you must select the Actions dropdown menu at the top of your record

- b. Each action will help you to manage your registration in the state of Maryland
  - i. **Edit**: allows you to update some of your contact information included in the General Information tab of your record
  - ii. **Generate Certificate**: allows you to download a PDF of your most recent certificate of registration. You will not be able to access historical certificates so make sure you download and save a copy of your certificate for your records
  - iii. Complete Renewal Application: allows you to submit your annual renewal up to 3 months before your registration expiration date, which can be found on your Dashboard using the steps above in <u>Navigating to your Dashboard</u>. For more information on submitting your annual renewal, reference the <u>Submitting your Annual Update</u> section of this guide.
  - Submit MCC Application: allows you to apply to the Maryland Charity Campaign. This action will only be available if you meet minimum qualifications for the MCC. For more information on the MCC, <u>use this link</u>. For more information on submitting the MCC Application, reference the <u>Submitting a MCC Application</u> section of this guide.
  - v. **Submit Intent to Close**: allows you to alert the SoS Charity Officers that you no longer intend to collect contributions in the State of Maryland. This action will require approval from the SoS Charities Officers.



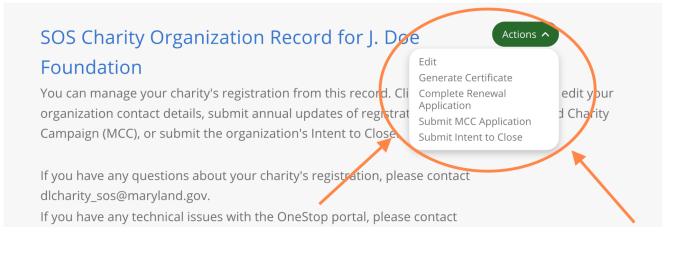
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# **SOS Charity Record Detail View**

Home > <u>My Dashboard</u> > **SOS Charity Record Detail View** 



## **Submitting your Annual Update**

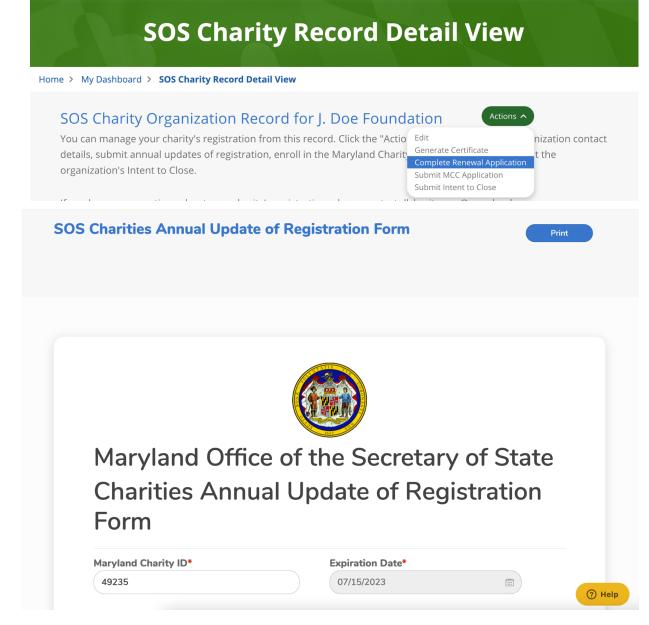
Your charity is required to submit an annual update of your registration (unless your organization has an Exempt status). The annual update form has been modernized so that it will now auto-populate some information on the form with data from your existing record. Please carefully review the auto-populated data for accuracy, and please update any information that may have changed over the course of the year. Use the steps in the <u>Navigating your Charity Record</u> section of this guide for steps to access the Annual Update form.

#### 1. Completing and Submitting the Online Form

- a. Select Complete Renewal Application from the Actions dropdown in your Charity Record
- b. Review the form; some of the pre-populated fields will be editable (i.e. organization address) and some will not be (i.e. expiration date, charity ID)
- c. Complete all required fields and upload all required documents
- d. Select "Submit" at the end of the form
- e. If there is a fee associated with your application, you will be directed to a payment step
- f. All fees will now be submitted online via OneStop and you must use a credit card to complete the payment. If you have any questions or concerns about payment, please contact the SoS Division of Charity Management at <u>dlcharity\_sos@maryland.gov</u>
- g. Once you have submitted the application and any required payment, you will receive a confirmation email that your application has been submitted. The SoS Charity Officers will also be notified of your submission and will review and process your application in due course.



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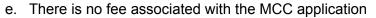


## **Submitting a MCC Application**

Please note, only eligible organizations will have access to the Complete MCC Application Action on their record. If your organization is not yet eligible, you will not be allowed to complete an application. At a minimum, your organization must have been registered with the state of Maryland for two years. If you have questions on MCC eligibility, <u>please visit the MCC information page</u>.

#### 1. Completing and Submitting the Online Form

- a. Select Complete MCC Application from the Actions dropdown in your Charity Record
- b. Review the form, some of the pre-populated fields will be editable, and some will not be
- c. Complete all required fields and upload all required documents
- d. Select "Submit" at the end of the form





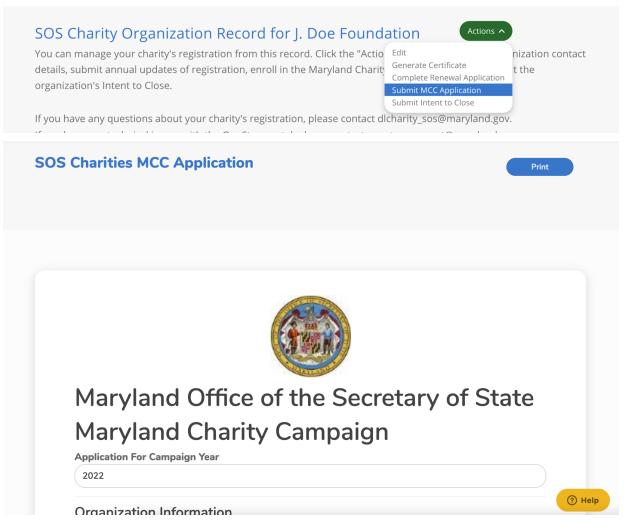
Licenses and Permits

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Entity's Dashboard

# **SOS Charity Record Detail View**

#### Home > My Dashboard > SOS Charity Record Detail View



## Accessing the Public List View (list of charities)

- There is a publicly available list of registered charities and their status that can be accessed <u>via</u> <u>OneStop</u>.
- If you would like to provide the link to this page to your donors or other stakeholders, please copy this link: <u>https://onestop.md.gov/list\_views/62f3e1797f7e3200016a3dab</u>
- This list will be automatically updated with the most recent fiscal year data that you submit via OneStop. If you see an error on this list, please contact the SoS Charities Office at <u>dlcharity\_sos@maryland.gov</u>.